



2009-04-22

**Subject: Travelport Completes New Long-term Global Full Content Distribution Agreement with Air France KLM**

Dear Travelport Customer,

We are delighted to inform you of Travelport's new multi-year global full content agreement with Air France KLM. Our latest unrivalled agreement takes effect from 01 April 2009 and is valid for four years until 2013. As a result of this new deal, all Travelport agencies globally are guaranteed full content on all Air France KLM bookings in both Galileo and Worldspan GDSs, without any surcharge for full content.

As you are aware, Travelport and Air France KLM have been in negotiations for a new agreement for the past few months and we are pleased to have successfully concluded this unrivalled offer. Under our new agreement, all Travelport agency and e-Commerce subscribers worldwide are assured of full, integrated Air France KLM content in both GDS platforms – Galileo and Worldspan. Moreover, you are assured of complete content and fares parity with all Air France KLM's sales and distribution channels including the airline websites. Most importantly, there will be no additional surcharge for full content imposed on Travelport agencies during the four-year term of this new agreement.

In addition to global full content, Air France KLM has also committed to working with Travelport on new functionality such as the ability to make and manage group bookings using the Galileo and Worldspan GDSs. This will help Travelport agencies diversify their business, secure new revenue opportunities, enhance their overall customer satisfaction levels and compete more effectively. We will be happy to share with you more details on these joint development efforts in due course.

Travelport is proud to have reached this milestone agreement as it demonstrates our pledge to work with our global airline partners and continue providing competitive depth and breadth of content to our valued agency customers. We are pleased that Air France KLM continue to view Travelport as an important global distribution partner and look forward to working closely together to deliver expanded content solutions to our mutual customers worldwide. Air France KLM now join a number of leading European and international airlines, such as Alitalia; bmi; British Airways; Flybe; Iberia; Lufthansa; Swiss and TAP Air Portugal, all of which offer competitive content to Travelport agencies.

We are confident that our customers will gain tremendous commercial benefits, better business planning security and long-term peace of mind from the new Travelport-Air France KLM full content agreement.

As always, please contact your Travelport Account Manager for more information.

Thank you for your continued support of Travelport.

Sincerely,

**Rūta Skujeniece**  
Country Manager Baltic States  
Northern Eastern Europe  
Travelport GDS